Kaiser Permanente Educational Theatre Program
with Seattle Children’s Theatre
EXECUTIVE LETTER

Deepening our commitment to communities we serve and impacting individual lives

Over the last 2 years, Kaiser Permanente Washington has been engaging our community partners to understand what matters most and where we can have a lasting impact. We know it’s not enough to simply invest dollars. It’s equally important to draw on our scale and resources to be a convener, connector, researcher, service provider, and thought leader. This means deepening relationships and leveraging all our assets to ensure our communities are healthy, equitable places where everyone can thrive.

Last year, we began to sharpen our focus: charting a course to tackle tough issues in new ways, and giving more people access to the resources they need for health and well-being.

As awareness grew about our medical financial assistance program, the number of people we serve more than doubled. More than 11,000 individuals, who wouldn’t have been able to afford it otherwise, received care from Kaiser Permanente Washington.

Our scholarship and apprenticeship programs opened pathways to jobs for Washington students. Our growing investments in the health of students and teachers were fundamental to building healthier communities. Addressing “upstream” conditions was at the heart of these investments. Improving social and economic factors in a community has the greatest benefit for health and equity — supporting living-wage jobs, educational attainment, and improved access to health care.

Because we know that better health for more people extends well beyond the care setting, we’ll be bold in our approach to meeting community needs and advancing the future of community health in the years ahead.

Susan Mullaney
President
Kaiser Foundation Health Plan of Washington

Stephen Tarnoff, MD
President and Chief Medical Executive
Washington Permanente Medical Group
Our community health strategy recognizes that health requires more than health care. Better health outcomes begin where we live, learn, work, and play. To achieve our mission of improving the health of our patients, we collaborate with our communities and engage our entire organization, going well beyond our community benefit spending.

**What we do**
In 2018, we spent nearly $18 million to provide health services to those most in need. We served the needs of these patients through:

- Medical financial assistance of more than $15.9 million
- Safety net support grants and support of nearly $2 million

We provided direct care and collaborated with community health providers through grants, training, and technical assistance. We also helped connect people to social services, healthy food, transportation, safe playgrounds, and supportive schools.

**Our impact**
More than 11,000 people were served through our medical financial assistance program.

Nearly 37,000 people were served through Medicaid and school-based health centers.

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**What we do**
In 2018, we made direct investments – more than $4.25 million in grants and investments – to create conditions for health and equity in communities that need it most. Our strategy addressed upstream factors of health through efforts that supported:

- Economic opportunity and workforce development
- Physical and mental health and wellness in schools and cities
- Environmental stewardship and healthy neighborhoods

**Our impact**
More than 109 grants were awarded to promote health and equity in our communities.

70 percent of our operations were powered by renewable electricity.

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**What we do**
We worked in partnership with our communities, using our collective knowledge to identify and implement creative solutions to difficult community health problems. We are:

- Inspiring the health care workforce of the future
- Investing in research to reduce gun injuries and deaths
- Advancing innovation to achieve better and more equitable health outcomes

**Our impact**
Nearly 400 journal articles were published from the Kaiser Permanente Washington Health Research Institute.
## FINANCIALS

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<th>Financial Area</th>
<th>Amount</th>
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<td>Medicaid &amp; other government programs</td>
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## LEADERSHIP

### Kaiser Permanente Washington

#### Community Health Governance Council

- **Susan Mullaney**  
  President  
  Kaiser Foundation Health Plan of Washington

- **Stephen Tarnoff, MD**  
  President and Chief Medical Executive  
  Washington Permanente Medical Group

- **Janet O’Hollaren**  
  Vice President and COO  
  Care Delivery

- **David Grossman, MD**  
  Senior Associate Medical Director  
  Market Strategy and Public Policy  
  Washington Permanente Medical Group

- **Eric Larson, MD**  
  Vice President  
  Research and Health Care Innovation

- **Karen Schartman**  
  Vice President and CFO  
  Finance and Strategy

- **Joe Smith**  
  Vice President  
  Marketing, Sales, and Business Development

- **Kim Sullivan**  
  Vice President  
  Human Resources

- **Kris Greco-Thompson**  
  Vice President  
  Public Relations, Communications, and Brand Management

- **Sally Yates**  
  Vice President  
  Legal, Community Health, and Risk Management