

Kaiser Permanente Washington

Consumer Advisory Committee

2021 Member Application

Application Deadline October 30, 2020

What is the Consumer Advisory Committee (CAC)?

This is a group of 25-35 Kaiser Permanente Washington members which meets four times a year in the Seattle area with regional leaders, including the regional president and president and chief medical executive, to discuss matters of policy and operation, promote effective use of health care services within the Kaiser Permanente Medical Care Program, and suggest ways that the program can better serve health plan members.

We are seeking members to serve on the committee beginning in 2021 and anticipate there will be 12-15 committee openings.

Purpose:

A. To increase communication between the program and its membership.

B. To promote understanding of patient and purchaser priorities and suggest ways the program can better serve members.

C. To develop ideas for continuing programs of consumer education.

D. To offer advice on matters of policy and operation and other advice related to management decisions of major importance to the program.

Participation Expectations

Attendance at four, 2-3 hour meetings per year and willingness to serve a three-year term. Due to the COVID-19 pandemic, meetings will be held virtually until further notice. Once permitted, in-person attendance at meetings is strongly encouraged. In-person meetings will be held in the Seattle area.

Qualifications

* Current Kaiser Permanente Washington member
* At least 18 years of age
* Interested in contributing to the organization’s future success as the premier health care provider in the region
* Experienced as an active contributor on a committee or other formalized group

We seek members from throughout the region who have a wide range of skill sets and experience including:

* Present or past experience on commissions, community groups, or other organizations
* Well-developed communication skills including active listening, providing feedback, and articulating ideas and concepts in a group setting provider in the region

We seek members from throughout the region who have a wide range of skill sets and experience:

* Present or past employment: experience in areas such as health care, marketing, communications, human resources, information technology, or education
* Past or present experience on commissions, community groups, or other non-profit groups
* Well-developed communication skills including listening, providing feedback, and articulating ideas and concepts in a group setting

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| Name:  |
| Mailing Address:  |
| City: | State: | Zip: |
| Cell Phone:  | Work Phone (if applicable)  |
| Home Phone:  | E-mail Address:  |

Preferred ways to contact you:

|  |  |
| --- | --- |
| [x]  Cell Phone | [ ] Work Phone  |
| [ ]  Home Phone  | [ ] Text  |
| [ ]  Email |

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| 1. How did you become aware of the Consumer Advisory Committee?
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| 1. How long have you been a Kaiser Permanente Washington/Group Health member?
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| 1. Why do you want to serve on the Consumer Advisory Committee?
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| 1. If you are currently employed, list your present employer, position, and describe your role.
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| 1. Describe any specific knowledge/experience you have in health care issues, health care delivery systems, and/or the insurance industry.
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|  6. Have you ever served on a council or a board, or volunteered in the community? If so, please provide details. |
| 7. Share other strengths, experiences, or background that you would bring to this committee. |

**Due to the COVID-19 pandemic, committee meetings will be held virtually until further notice.**

**Committee member travel expense reimbursement (once in-person meetings resume)**

Committee members will be reimbursed for actual travel expenses to/from the meetings including airfare (if needed), mileage, hotel, meals, parking, and taxi. However, members will not receive a stipend to attend the meetings. All reimbursement will be subject to Kaiser Permanente policy.

**Deadline for Submission: October 30, 2020**

**Return your completed application by e-mail to memberparticipation@kp.org**

**Questions, contact:**

**Jane McNamee, Kaiser Permanente Washington**

**Phone: 206-214-8221**

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